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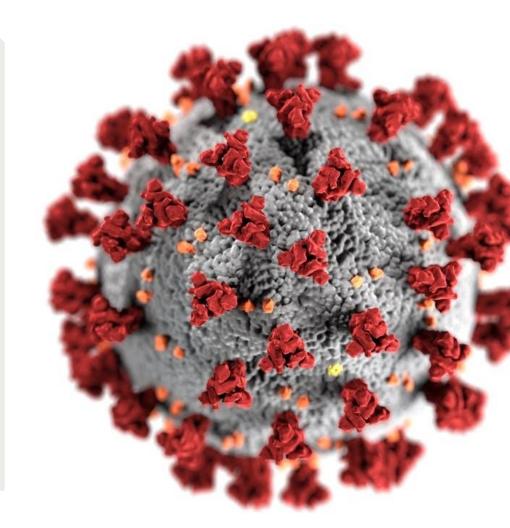
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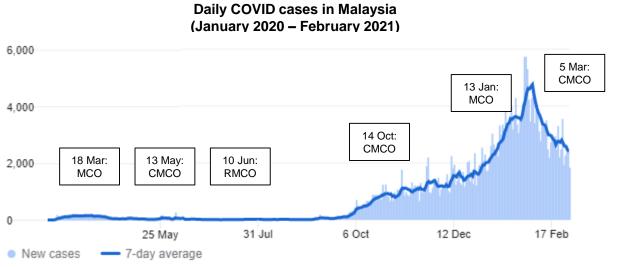
A Flu-conomic Crisis That Shook The World

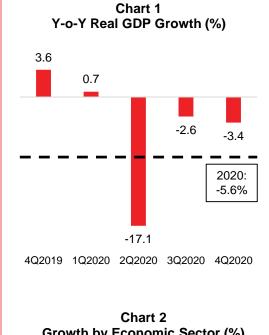


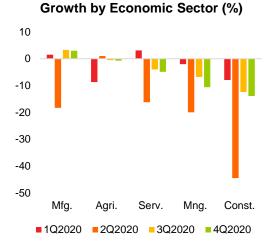
## **Impact Of COVID-19 Continues To Linger**

#### **COVID-19 Outbreak and Resurgence**

- For the year 2020, Malaysia's GDP saw a 5.6% contraction where this is the second lowest contraction recorded post-Asian Financial Crisis where GDP suffered a 7.4% contraction in 1998.
  - Real GDP recorded a drop of 3.4% in 4Q2020, largely attributable to the imposition of CMCO on selected states since mid-October. The restrictions on mobility constricted the economic activity.
- All economic sectors continued to see negative growth in 2H2020, except for manufacturing sector, saw a 3.3% and 3.0% growth in 3Q and 4Q2020 respectively.
- The Retail and Hotel segments are most hit resulting from cautious consumer sentiment and changing spending pattern as a result of the MCO restriction; interdistrict and inter-state travelling restrictions.
- Businesses are looking at a paradigm shift to their traditional way of doing things by accelerating their digitalisation effort to prevent themselves from being disrupted.







Source: Bank Negara Bulletin, Department of Statistics Malaysia (DOSM), Center for Systems Science and Engineering (CSSE) at Johns Hopkins University



## **Challenging Operating Environment**

	1Q 2020	2Q 2020	3Q 2020	4Q 2020
National Statistics	Pre-COVID-19	1 <sup>st</sup> round of MCO / CMCO	RMCO reopening	2 <sup>nd</sup> round of CMCO
Daily COVID-19 cases	0 - 2 digits	2 - 3 digits	1 - 3 digits	4 digits
GDP (% Y-o-Y)	+0.7%	-17.1%	-2.6%	-3.4%
GDP (% Q-o-Q)	-2.0%	-16.5%	+18.2%	-0.3%

#### **Economic Impact of COVID-19 and Movement Restrictions:**

The economic situation and retail consumption trends in 2020 have been **fluctuating in line with the pandemic and movement restrictions**:

- 2Q 2020: Adverse impact resulted from initial surge of COVID-19 and 1st round of MCO / CMCO
- > 3Q 2020: Recovery from successful management of COVID-19 and RMCO re-opening
- > 4Q 2020: Adverse impact resulted from resurgence of COVID-19 and 2<sup>nd</sup> round of CMCO across multiple states

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- ➤ Jan 2021: 2nd round of MCO effected in key states and Declaration of State of Emergency
- Feb 2021: Malaysia's National COVID-19 Immunisation Programme kickstarted
- > Mar 2021: Declining daily cases; MCO replaced by CMCO with most businesses allowed to open up

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## **Light At The End Of Tunnel**

#### Pandemic vs Financial Crisis:



- Unlike the Asian Financial Crisis 1997 and Global Financial Crisis 2008, the virus inflicted health crisis in 2020 is primarily caused by the global viral pandemic and movement restrictions instead of financial market drivers.
- When the pandemic is under control, the "fear" factor will subside domestic retail and travel spending
  is expected to recover over time to pre-pandemic level, while international trade and travel restrictions will
  also be gradually lifted, especially intra-Asian routes.

#### Potential Catalysts in 2021:



- ✓ Move towards mass vaccination and potentially earlier herd immunity will be achieved.
- ✓ Inter-states border re-opening and potentially looking at travel bubble between nations; Tourism Boost.
- ✓ **Pent-up local demand** upon lifting of restrictions where similar trends were observed in RMCO previously.
- ✓ Continuation of PRIHATIN and PENJANA economic stimulus package, including electricity tariff rebate, wage subsidy, targeted loan moratorium etc.
- ✓ **Low interest rate environment** likely to be maintained; conducive for businesses.



#### However...

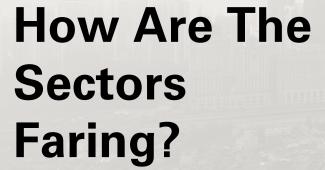
- Not all property sectors or states will recover at the same rate or to the same level; the paradigm shifted to consumer-centric services. Winners are those who took the opportunity to improve during the pandemic.
- Prolonged period of movement restrictions and technological disruptions may have changed consumer behavior and preferences in the post-COVID-19 new normal, e.g. physical retail vs e-commerce and food delivery apps.

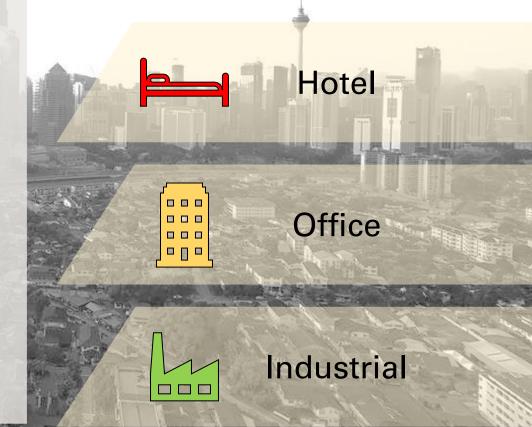
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Retail





## **Leading Malls Registered Stable Occupancy**

Despite the lower retail footfall in 2020, occupancy rates for well-managed leading retail malls in Greater KL area are demonstrating high level of resiliency.



Sunway Pyramid Mall, Selangor Sunway REIT NLA: 1,790,290 sq.ft.

Occupancy Rate in 2020: 97.3% (2019: 97.6%)



Pavilion Mall, Kuala Lumpur
Pavilion REIT

NLA: 1,331,966 sq.ft.

Occupancy Rate in 2020: 96.5% (2019: 98.0%)

Source: Latest available REIT Annual Reports, REIT Website and Quarterly Reports



Mid Valley, Kuala Lumpur

IGB REIT

NLA: 1,846,738 sq.ft.

Occupancy Rate in 2020: 99.7% (2019: 99.9%)



Suria KLCC, Kuala Lumpur KLCC REIT

NLA: 948,908 sq.ft.

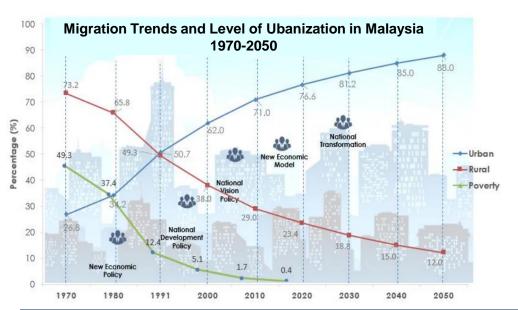
**Occupancy Rate in 2020: 97.0%** (2019: 99.0%)



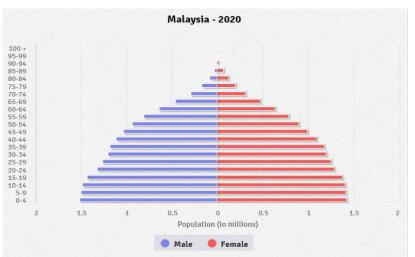
## **Retail Growth Adversely Affected But Fundamentals Intact**

## Economic and demographic fundamentals support long-term potential

- ✓ **GDP growth of Malaysia** is projected to rebound to **6.5% 7.5% in 2021** (2020: -5.6%)
- ✓ MIER Consumer Sentiment Index\* dropped to 85.2 pts in 4Q2020 (3Q2020: 91.6 pts)
- ✓ Retail sales saw a drop of 16.3% in 2020 but a 4.1% rebound is expected in 2021



#### Malaysia's Population Age Distribution (2020)



Malaysia's economic fundamentals are underpinned by high and growing urbanization rate, supported by a young population — both fueling long-term growth in demand for retail space



<sup>\*</sup>Index above 100pts is the threshold for optimism Source: Bank Negara Malaysia (BNM), Department of Statistics Malaysia (DOSM), Malaysia Retail Association (MRA))

## **Outlook – Pent-up Demand To Boost Retail Footfall**

Retail landscape in Malaysia will continue to evolve with global trends albeit at a different pace



- Retail sector will continue to see a challenging period where shoppers and frequent travelers are shying away from crowded areas.
- Landlords or retail mall owners should take the opportunity to **rebuild the confidence level** of public by ensuring high **hygiene and safety standards** as well as **service offerings**.



- "Revenge spending" may stimulate pent-up demand which will contribute positively to retail footfall and sales.
- Retailers need to adjust to the new normal where the social distancing rules will remain in force, especially whose businesses are dependent on capacity such as entertainment, cinema, enrichment centres, indoor attractions, etc.



**Long Term** 

- On a brighter note, the **fundamentals of the macroeconomy** and **roll-out of the vaccination programme** will provide an impetus for normalcy to resume.
- Despite digital sales taking over the scene during MCO period, retail malls will continue to be relevant as **retail experience**, **entertainment and social gathering** is **paramount to healthy community living**.



## Hotel – Visit 2020 Never Came About Due To COVID-19

## Visit Malaysia 2020 was the Fifth instalment of Visit Malaysia Programme.

A significant event that has been supporting and boosting the tourism sector, but was foiled by COVID-19.

## 30 million

international tourist are expected in Malaysia for 2020



Only 4.3 million

tourist arrival recorded due to COVID-19



**Impact** 



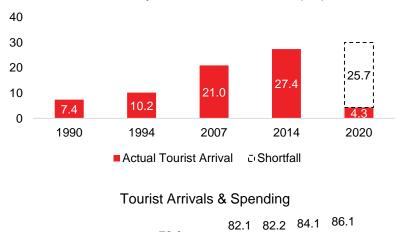
Average occupancy in 2020 for the hotel

industry at 32.5%

(2019: 59.9%)

Decrease in and cancellation of bookings have led to losses and several hotels are permanently shutdown

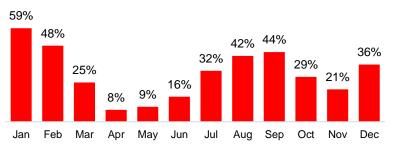
Source: CBRE, Malaysia Association of Hotel



Visit Malaysia Year Tourist Arrival (mil)



#### Malaysia's Hotel Occupancy 2020





## **Outlook – Recovery To Happen Gradually**

Uncertainty surrounding the hotel segment to persist but vaccine rollout is optimistic; recovery will be gradual as the vaccine distribution speed across the globe varies



- Domestic travel to be the industry's focus before border reopening; to focus on domestic leisure and business travelers.
- To focus on **survivability and ensure breakeven** of the operations by offering competitive room rates, attractive packages and **services tailored** to what the market desires.



- An opportunity for hoteliers to undertake **refurbishment activities** to rejuvenate the assets ahead of longer term recovery.
- Paramount for hotels to provide **unique and tailored services** to attract local travelers from other states once the interstate restrictions are lifted.



- Recovery of the tourism and hospitality sector will be gradual and over a longer duration until the pandemic "fear" dissipates globally.
- Despite possible international borders opening up soon, the urge to travel abroad may not be as evident despite aviation sector offering competitive rates and discounts.



## **Office – Occupancy Rate Continues To Face Pressure**

Cumulative supply in Klang Valley office space in stood at approximately

109.5 million sq.ft.

New office space estimated at circa

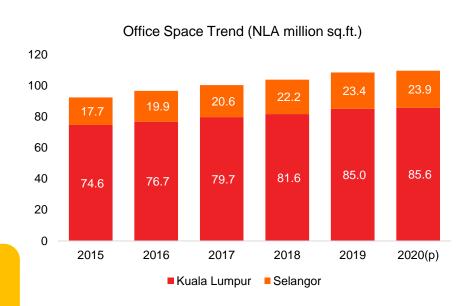
**12.8 million sq.ft.** is expected to come on stream in the next two years

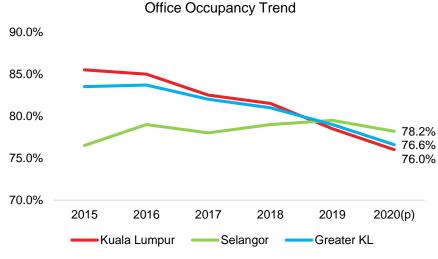
Kuala Lumpur

10.8 million sq. ft.

Selangor 2.0 million sq. ft.

- Overall occupancy rate in Kuala Lumpur eased to 76.0% (2019: 78.3%) as COVID-19 pandemic continues to affect businesses.
- The overall occupancy rate in Selangor also saw a dip to 78.2% (2019: 79.4%).
- The impending new supply will continue to exert pressure on the office segment. However, pockets of opportunities are seen in strategic locations within integrated development and transit-orienteddevelopments.





Source: Knight Frank, CBRE WTW Research

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## **Outlook – Paradigm Shift to Drive Demand for Office**

Despite the office segment is relatively less impacted compared to the retail and hotel segments, there are other lasting impacts from the pandemic which may lead to a paradigm shift in demand-supply for office space.



- Uncertainties surrounding businesses given the pace of change COVID-19 brought about; priority in preserving cash and delaying the capital expenditure activities leading to reduced leasing activities in the market.
- Shorter tenure leases and smaller area as tenants capitalize on the savings from leaner workforce.



- Continuous cost containment effort by businesses may lead to movement of tenants in the office market.
- WFH is gaining traction, which may widen the supply and demand mismatch gap.
- For businesses to grow once again, the **speed of vaccine rollout is crucial** to paving the way **for business recovery**.



- Supply of offices continues to build up; it is a case of survival of the fittest where
   office buildings within integrated developments and transit-oriented development will be benefitting from the ecosystem.
- Hybrid-model trend of WFH and in-office will impact the future demand for office spaces, affecting how office buildings and layouts are designed to accommodate such trend in the future.



## Industrial – Continued Investment A Boon

Manufacturing sector charted a 10.3%

growth in investment from RM82.7 billion in 2019 despite COVID-19 pandemic.

Number of approved projects grew **6.2%** y-o-y

Manufacturing DDI surged

**22.6%** y-o-y as a result of Government's various stimulus packages to boost domestic economy

Manufacturing FDI increased by 3.9% y-o-y

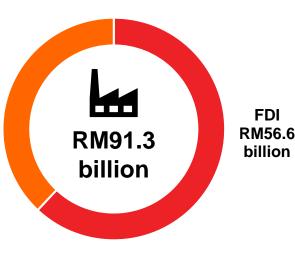
**FDI** 

billion

New projects RM24.3 billion

Expansion/Diversification RM10.4 billion

DDI RM34.7 billion



New projects RM36.8 billion

Expansion/Diversification

RM19.8 billion

Source: MIDA, Knight Frank



## **Outlook – A Resilient Sector**

The outlook for the industrial sector continues to be positive backed by the increase in demand in the manufacturing and logistics sectors



• The **exponential growth of the e-commerce sector** during the pandemic has created a surge in **demand** for the operations of **warehousing and logistics companies**.



- Industrial sector is expected to be **resilient with rising demand** in the logistics distribution centre segment.
- The fast-track approval mechanism for manufacturing licenses and tax incentives with the establishment of **Project Acceleration and Coordination (PACU)** will help raise the country's attractiveness in the eyes of foreign investors.



- Growing demand for last-mile delivery facilities will continue to push for ecommerce expansion, where ease of access to and from the industrial asset will be the main criteria for meeting the needs of logistic players.
- Malaysia Vision Valley and Digital Free Trade Zone would provide an additional boost to the economy in the longer term.

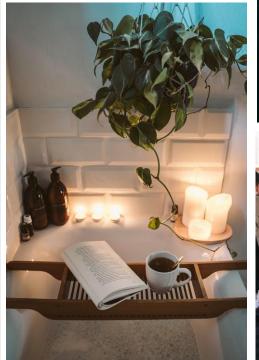




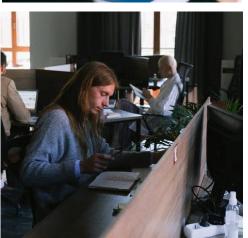
# The Next Normal Trend And Business Adaptation











## **Inevitable Rise of E-Commerce**



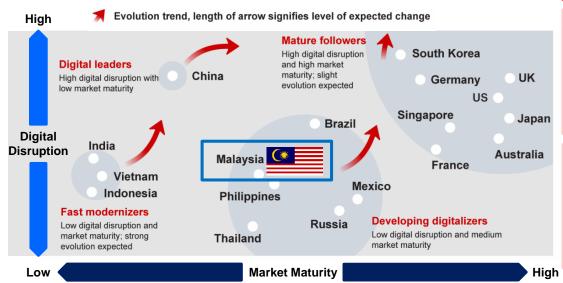
# The Rise of E-Commerce with Short to Medium Term Boosters

COVID-19 has significantly accelerated e-commerce penetration and spending in Malaysia

Online	2020 vs 2019		
Retail Sales	Oct	Nov	Dec
Y-o-Y growth	+26.3%	+27.7%	+37.3%

#### Malaysia E-commerce pace

Despite the growth, Malaysia still lags behind many countries in the level of e-commerce penetration rate and e-commerce Average Revenue per User (ARPU). With 3% of total retail sales contributed by e-commerce in the past 2 years (2018-2019), physical retail remains relevant in Malaysia, and in good position to take this window to synergize and digitalise their businesses.



Source: Global data, MIDA, Bain & Company, DOSM, The Edge Markets, Retail Group Malaysia (RGM)



## Digital Economy A Synergy For Brick And Mortar Retail

The relationship between e-commerce and brick-and-mortar retail are symbiotic and will co-exist to complement one another



GrabFood for a quick bite



Streaming Netflix at home



Dining in restaurant







**Brick & Mortar Retail -Experiential Consumption** (Service, Experience, Relationships)

Lifestyle retail malls with diverse services, experience and community-oriented offerings that embrace the digital economy will be able to capture the larger market share.





#### Omni-channel / **Multi-Platform Retail**

Alibaba's Hema Supermarket has more than 100 stores in more than 20 Chinese cities. Visitors buy food through mobile app linked to Alipay and can receive deliveries within 30 minutes upon placing their orders.



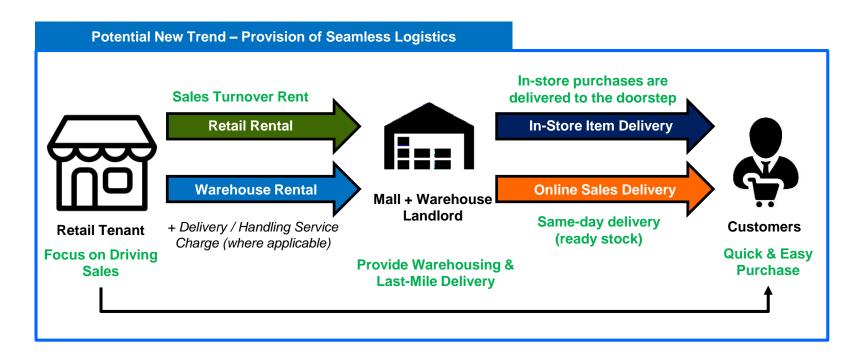
## **Seamless Ecosystem Provision The Way Forward**

#### i. Growing Trend of Gross Turnover Rent (GTO) Structure

- Both landlord and tenant are incentivized by a common goal of growing sales value, with risk mitigation for tenants (minimal base rent) and potential upside for landlord (revenue share).
- Opportunities for landlords: Landlords is able to enjoy the potential upside in revenue from tenants.

#### ii. Potential New Trend: Provision of New Downstream Services by Retail Mall Landlords to Tenants

- Warehousing, Aggregation & Delivery Support Ecosystem to be an all-encompassing system for easy tracking and data collation.
- The seamless service provision will alleviate tenants' trouble of managing multi-platform service providers, be it online marketplace or delivery partner (eg. Lazada, Shopee, J&T, NinjaVan).





## **Change of Space Use To Enhance Rent Structure**

#### **Case Study: CloudKitchen**

- ✓ Centralised kitchens for delivery-focused F&B outlets, also known as 'commissary kitchens', 'smart kitchens' and 'virtual kitchens'
- ✓ Enhances efficiency and decreases upfront & operational costs as well as turnover time due to economies of scale (centralisation of cost-centre i.e. kitchen, delivery and even marketing), allowing F&B businesses to focus on sales



**Delivery workers collecting coordinated orders** 



Vendor Partners: Marketing, Delivery, Cross-Selling and Consulting











**Brand Partners: Delivery-Focused F&B** 

Opportunities for retail mall landlords in Malaysia to consider allocating space for cloud kitchens with potential to grow GTO

Source: Business Insider, CloudKitchens Corporate Website



## **Integration & Connectivity**

- Regional malls within integrated township or development comprising hotels, offices, service residences, medical centers and educational institutions, along with 'draw factors' e.g. convention centers, parks and state-of-the-art architectural designs serve to attract visitors from beyond the surrounding catchment where shopping is an adjunct and not necessarily the main reason for visiting the mall
- TODs has the benefit of drawing in high-volume pedestrian traffic without the need for additional carpark space



**Suria KLCC** is integrated & connected with:

- **Petronas Twin Towers**
- Menara 3 Petronas
- Menara ExxonMobil
- Menara Maxis
- Mandarin Oriental Kuala Lumpur
- **Kuala Lumpur Convention Centre**
- KI CC Park
- KLCC LRT2 Station and KLCC East MRT2 Station

#### **Key examples of well-connected integrated malls include:**



Your Unique Lifestyle Adventure





1 Utama Shopping Centre



## **Hotel – Unique Experience Key To Winning Guests**



#### **Smart Hotels**

- Guest experience to be elevated by the latest technological solutions.
- Great service starts at reception seamless check-in, stay, and check-out process.



#### Unique brand experience

- Experience matters and no longer "one size fits all".
- Thematic rooms tailored to discerning group of guests with specific lifestyle preferences.
- To inculcate **refreshing experience** for **different visits**.



#### Change of space use for working or wellness stay

- Work-from-hotel or longer stay bookings.
- A wellness stay trend where each stay will be transformative and unique.



#### Sustainable hotel

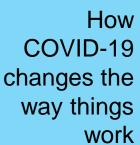
• Sustainable tourism and taking a "greener" approach as health and wellness will continue to take on the mainstage in daily lives moving forward post-COVID-19 pandemic.



## Office – Shift In Demand To Widen Gap Further

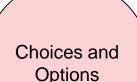


- Adaptation of WFH to change of demand for office space, such as the open and flexible working space.
- WFH practices may not be fully adopted once the pandemic is over but companies are more likely to implement a hybrid system of WFH and work in physical offices.



Changing Space Requirement

The WFH trend will inadvertently shift tenants' space requirement in the medium to long term to accommodate the **flexible work-stations** as well as **cost saving benefits**.



- Supply and demand mismatch may potentially widen further. That said, there will be pockets of opportunities with preference to integrated township / development and TODs.
- **Pressure** in both the **rental and occupancy rates**, landlords need attractive value proposition to prospective tenants as well as tenants retention.
- Expansion of tenancy mix to non-office tenants to incorporate lifestyle centric services and F&B for the convenience of the office users.



## Industrial – Fueled by E-commerce Growth

The exponential growth of the e-commerce sector fueled by the increasing adaptation of consumers to transact via online platforms as the shopping alternative during the COVID-19 pandemic.

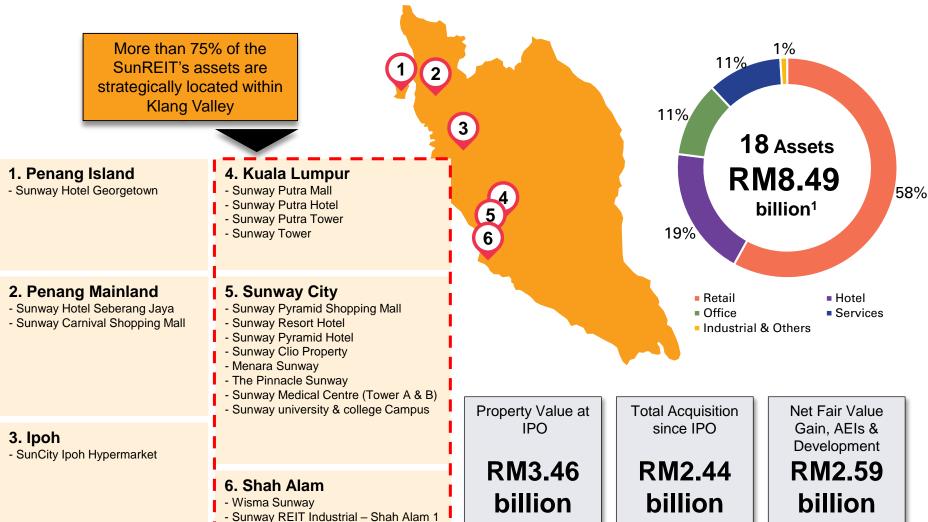
Online shopping has now become the new norm, and many businesses moving onto the digital space. They are also shifting the reliance of physical storefront to distribution centre / warehouse.

This has created a strong tailwind for the operations of logistics companies, leading to higher demand third party logistics services.

As consumer expectation of swift deliveries services continue to increase, the need for well-located warehousing space is crucial with combination of large scale hub in prime location with smaller hubs in the fringe of urban areas.







**Empowering Businesses • Curating Experiences • Enriching Lives** 



<sup>&</sup>lt;sup>1</sup> Measured by property value as at 31 December 2020



## Response in Covid-19 Management and Emerging Trends

## Focus Moving Forward

#### Retail

- · Re-building shoppers' confidence
- Retaining tenants and business partners
- · Initiatives to stabilize retail footfall
- Helping tenants to digitalise their business
- · Revenue sharing model with tenant

#### Office

- Customisable office enhancements to suit tenants requirements
- · Explore the new trend of co-working
- Active marketing initiatives via virtual tours / platform
- Improve webpage content and visibility in search engines

#### Hotel

- Opportunity to upgrade and renovate
- Cost containment and lean operations
- Prioritisation of critical expenditures
- New hygiene standard and SOP

#### **Industrial, Services and Others**

- Actively looking out for acquisition opportunities
- Diversification priorities to 20-25% of TAV by 2025
- Looking out for potential built-to-suit collaboration



## **Retail – Tenants' Safety and Business Continuity Our Utmost Priority**

Strengthening sustainable landlord-tenant partnerships



Asset Enhancement Initiative to elevate retail experience to shoppers



Rebuilding shoppers' confidence by improving safety and hygiene standards



Digitalisation of retail mall offerings, utilization of Big Data for retail footfall and sales analysis



## **Hotel – Staying Lean And Mean With Creativity**

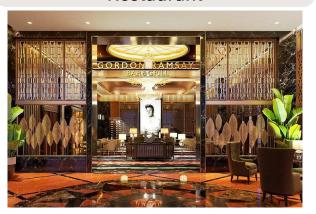
Opportunity to upgrade and renovate



Implementation of the roomsonly business model



Distinctive marketing and collaboration – Gordon Ramsay Restaurant



Cost containment measures and lean operations







Prioritisation of critical expenditures



## **Office – Embracing New Shifts**

Allocation for open space to cater for WFH



New trend of collaborative spaces (co-living, co-working)



Customisable office enhancements to suit tenants requirements



## Industrial, Services & Others - On the Lookout



#### Industrial

- To explore and pursue **data centre** assets as **Internet of Things** (IoT) continues to grow.
- Continues **to seek opportunities in this segment** in view of Malaysia's strong fundamental and resiliency in the industrial sector, especially **manufacturing**, **logistics**, **and distribution**.



#### Education

- Despite the transition into digital learning, **on-campus resources and facilities** such as libraries and laboratories are still **paramount to the education experience**.
- Education segment will continue to play a key role in the nation's growth moving forward.
- Branding and quality of the education provider is essential to its ensure business sustenance.



#### Healthcare

- Malaysia is ranked among the top international medical tourism destination and has attracted around 1.3 million medical tourists in 2019.
- Malaysia's medical tourism is expected to be in the growth trajectory and assets in these
  categories will be able to benefit from the lifting of the international borders.



#### **Diversified REIT**

Geographic diversification within and beyond Malaysia

Sunway REIT long term growth strategy

Embrace Environment, Social, Governance good practice

Explore opportunity-led acquisition, redevelopment, turnaround and divestment

Expand investment into emerging growth subsectors to capitalize on global megatrends

Property development and Built-to-Suit opportunities



## **Effective Capital Management Strategy**

# Lowest average cost of debt amongst M-REITs<sup>1</sup>

Substantial **interest savings** arising from lower average cost of debt

**Optimised** gearing level and **balanced** fixed-to-floating ratio

Managing refinancing risk through diversification of sources of debt funding

#### **Driver Of Long-term Value Creation**

Active Capital Management To Achieve Stable Return



Clear Assessments Of Capital Risks And Opportunities



Managing A Crisis With Robust Debt Maturity Profile



Resiliency Of The Business Model through Effective Capital
Management Strategy

Average Cost of Debt

2.96%1

Average Debt Maturity

2.9 years<sup>1</sup>

Gearing Ratio

**37.4%**<sup>1</sup>

RAM Rating of

P1(s)\*
lighest short-term Corporate Credit Rating assigned by RAM Ratings

<sup>1</sup> As at 31 December 2020



## **Diverse Financing Options**

Ease of access to capital and debt market for flexibility to pursue new yield accretive acquisitions and asset enhancement initiatives.

### **Diverse financing programme**

	Commercial Paper (CP) Programme	Unrated Medium Term Notes (MTNs) Programme	Perpetual Note Programme
Year established/revised	2019 / N/A	2013 / 2017	2019 / N/A
Programme size (RM billion)	3.0	10.0	10.0
Amount utilised (RM billion)	0.1	1.4	0.3
Programme tenure (years)/expiry	7/2026	35/2048	N/A
Rating	P1(s)	Unrated	Unrated

#### **Equity financing**

- Sufficient liquidity and access to equity capital financing in the market
- Raised RM710 million via private placement in October 2020 during COVID-19 pandemic to acquire The Pinnacle Sunway and to fund expansion of Sunway Carnival Mall
  - ✓ Recognised as Best Share Placement exercise in 2020 by The Edge Malaysia

#### Healthy Balance Sheet with ample acquisition strength

- Cash and Bank Balances of RM445 million\*
- Debt headroom of ~RM800 million



## **Growing Assets and Improving Unitholders' Return**

**TRANSCEND 2025** is a strategy charted out to form actionable roadmap to capitalise on the growth trajectory of Sunway REIT, leveraging its strategic pillars through a diversified asset portfolio and to achieve a property value of between RM13 billion to RM15 billion by 2025.

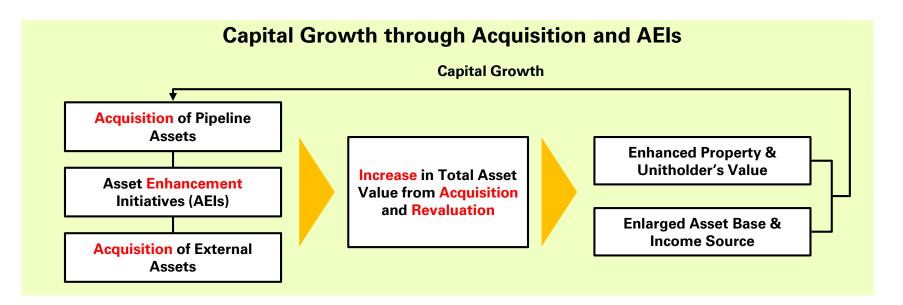
Targeted Property Value: RM13 - 15 billion by 2025

IPO in 2010: RM3.46 billion

FY2020: RM8.49

billion

2025: RM13.0 – 15.0 billion





## **Forefront In Performance Benchmarking**

Comprehensively represented in 15 established indices drawing and expanding large investor base globally. Sunway REIT always benchmarks against international corporations for improvements as one of the leading REITs in Malaysia.

FTSE Russell BURSA MALAYSIA	asean exchanges	FTSE4Good
<ul> <li>FTSE Bursa Malaysia Mid 70 Index</li> <li>FTSE Bursa Malaysia Top 100 Index</li> <li>FTSE Bursa Malaysia Emas Index</li> <li>Bursa Malaysia REIT Index</li> </ul>	<ul> <li>FTSE ASEAN All-Share Index</li> <li>FTSE ASEAN All-Share ex Developed Index</li> <li>FTSE ASEAN Malaysia Index</li> </ul>	FTSE4Good Bursa Malaysia Index
the answer company* THOMSON REUTERS*  Clobal property research Solutions for customized arrangery indices	EPRA	MSCI (1)
	*	

## **Profit With A Purpose**

#### Advocate of ESG initiatives

#### Environmental

- GHG emissions: Avoided 12,671 CO<sub>2</sub>e equivalent to 190,000 trees
- 21,645 MWh from energy saving initiatives
- Consumed 1,540m³ of recycled water sourced from rainwater harvesting and lake water
- Diverted 417 tonnes of waste from the landfill
- Collected more than 1,700kg of used soaps; donated 3,100 bars of soap to the needy through #SunwaySoapful

#### Social

#### **#SunwayForGood** truck:

- Collected gifts and contributions around Klang Valley to fulfil more than 1,500 wishes of children from 26 welfare homes
- Contributed about 10,000 packets of bubur lambuk to front liners, police, fire fighters and B40 communities in conjunction with Hari Raya celebration

#### Governance

- The Board is led by an Independent Non-Executive Chairman
- Independent Directors made up 57% of the Board composition
- Board composition with 43% female
- Launched the Anti-Bribery and Corruption Policy

#### Sunway REIT joins global push for climaterelated financial disclosures

- A push to support the recommendations of the Task Force on Climate-Related Financial Disclosures (TCFD).
- Sunway REIT is amongst the first few Malaysia companies to join the 1,700-strong organisations to support TCFD's recommendations.
- Commitment to advocate the 17 United Nations Sustainable Development Goals.









































## **Commitment To Fight Climate Change**

#### **Environmental**

- Sunway REIT has been an advocate of the United Nation's Sustainable Development Goals (UNSDG), driving sustainable initiatives such as:
  - Energy saving, waste reduction and recycling projects
  - Solar energy projects & rainwater harvesting
  - Food waste composting
- Sunway REIT ensures its assets strive for green certification standards through sustainable refurbishment practices.
- Since 2016, Sunway REIT has been rolling out robust energy reduction initiatives.
  - Chillers retrofitting and efficient air conditioning system
  - Energy efficient appliances
  - LED lighting replacement
  - Building Energy Management System (BEMS)
- Sunway Carnival Mall targets to achieve the GreenRE Gold and Green Mark Gold Plus certifications in FP2021 due to an expansion of the mall.













For more information on Sunway REIT's ESG initiatives, please refer to page 116-144 of our Integrated Report

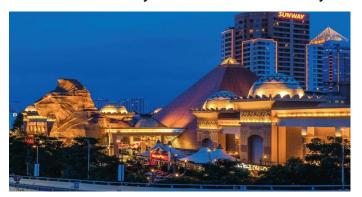


## **COVID-related Proactive Measures**

#### Social

#### **Rental Support Programme**

- One of the first retail mall owner in Malaysia to proactively established a rental support programme to ease the tenants' hardships.
- Rebuilding businesses together by providing marketing support to our tenants for their business continuity and eventual recovery.





#### **COVID-19 vaccination centre**

- Sunway Pyramid Convention Centre designated as the appointed Vaccination Centre for Petaling district
- Forefront as part of the National COVID-19 Immunisation Programme.





For more information on Sunway REIT's ESG initiatives, please refer to page 116-144 of our Integrated Report



#### Governance

100% of Audit Committee
Members comprise of
Independent NonExecutive Directors

Majority of the Board
Members comprise of
Independent NonExecutive Directors

Chairman of the Board is an Independent Non-Executive Director

**43%** of Board Composition are **Female Directors** 

For more information on Sunway REIT's ESG initiatives, please refer to page 116-144 of our Integrated Report



## **Awards and Recognition**





National Annual Corporate Report Awards (NACRA) 2019





The Asset Corporate Award 2019 Gold Award for ESG



The Asset ESG Corporate
Award 2019
Highly Commended Initiative
Environmental Responsibility

The Asset Corporate Award 2019 Best Investor Relations Team Award









FIABCI Malaysia Property Award 2017 -Sunway Putra Mall



The Edge Malaysia
Property
Development
Excellence Award
2017 - Sunway
Pyramid Shopping
Mall



# THANK YOU

For further information on this presentation kit, please kindly contact:

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